

# **Lound Parish Council**

## **Freedom of Information Policy**

Lound Parish Council is committed to openness and transparency and has always been concerned to make relevant information available wherever possible to individuals who may request it, subject to safeguarding the privacy of individuals and to legitimate considerations of national security, law enforcement and commercial interests where relevant.

The Freedom of Information Act gives everyone a statutory right of access to information held by bodies such as the Parish Council.

### **Making a request for information**

Individuals or organisations may make a written request for information which they believe the Parish Council holds. To request information under the provisions of the Act, and to help the Parish Council to help the applicant in identifying the precise information required requests should be submitted by email or post to the Clerk.

Applicants should be sure to include their name and valid postal address, as required under the Act, and a clear description of the information they are seeking. When making a request applicants can state a preference of how they want the information communicated to them. This could be by providing a hard copy, or an electronic copy of the information, providing them an opportunity to inspect a record containing the information or providing a digest or summary of the information. The Parish Council will try to meet applicant's preferences as far as is reasonably practical, or notify them if it cannot do so.

### **Responding to a request**

The Parish Council will inform applicants in writing whether it holds the information requested and if so, provide it not later than 20 working days after receipt of the request.

The Freedom of Information Act does identify a number of categories of information which the Parish Council is not required to disclose under the Act. In this case, the Parish Council will write stating the exemption which provides the basis for refusal within

the Act and why it applies to the information requested. The Parish Council will communicate this within the 20 working day time period.

### **Charges for providing information under the Freedom of Information Act**

There is no 'flat rate' fee to receive information and in many cases it will be provided free of charge. However, it should be noted that if the information sought is not readily available in the applicant's preferred format, the Parish Council may charge a fee based on the costs associated with providing the information, for example photocopying and postage (known as 'disbursements'). The Freedom of Information Act does permit the Parish Council to refuse a request if it estimates that it will cost in excess of the appropriate cost limit to fulfil that request.

### **Freedom of information Fees Notice**

If an applicant is required to pay a fee for disbursements or because the costs exceed the appropriate limit, the Parish Council will write advising the fee payable within 20 working days of receipt of the request. This is known as a 'Fees Notice'. When an applicant is issued the Fees Notice, the 20 working day limit for responding stops, and will then resume when the Parish Council receives payment.

If the Parish Council does not receive the fee within three months it is not obliged to comply with the request.

### **Complaints**

If a request for information is refused a reason/explanation must be given. Appeals against refusal can be made using the Parish Council's Complaints Procedure, details of which are available on request from the Parish Clerk. If the applicant is not satisfied with the reason/explanation they can appeal to the Information Commissioner. Details of the appeal procedures can be found at [www.ico.gov.uk](http://www.ico.gov.uk).